



Deb Padia
(707) 646-0082

February 12, 2009

Ms. Suki Sennett
Clerk/Assistant to Executive Director
Marin County
371 Bel Marin Keys Blvd. Ste. 100
Novato, CA 94949

Dear Ms. Sennett,

I am writing to share some exciting news. **Coming soon we at Comcast will be enhancing our network in the Marin County and delivering the world of digital entertainment to current Comcast Standard Cable subscribers.**

The way people watch TV, listen to music, or surf the Internet is evolving to a digital world. In an effort to keep our customers ahead of that digital curve and to provide them with the products and services they want, we will be enhancing our services in order to allow our customers to enjoy the benefits of digital technology at no additional cost. **This is not a promotional offer – when completed, customers will be able to enjoy these exciting new features:**

- Access to over 10,000 On Demand titles;
- An on-screen programming guide, with search and parental control functions;
- A commercial-free music service with over 40 channels of uninterrupted music;
- Up to 1000 HD Choices
- Faster Internet speeds;

In order to bring customers in the Marin County these new features, channels 35-82 will be transmitted only in digital format after we have converted our signals. **This means that customers will need to have either a digital cable box or digital adapter for each television on which they wish to continue viewing these channels.** If a customer does not obtain digital equipment by the time this digital enhancement is completed, their service will be changed to Limited Basic (channels 2-34) and their price reduced accordingly.

Please note that this network enhancement is not related to the federally-mandated Digital Broadcast Transition, which is currently under way and will be completed by June 12, 2009.

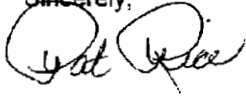
In order to make this migration as seamless as possible for our customers starting on March 16, Comcast will begin providing one digital set-top box and up to two digital adapters to its current Standard Cable customers at **no additional cost**. If a customer requests **more** than the two digital adapters and one digital set-top box included as part of the Standard Cable package, they will be charged \$1.99 for each additional digital adapter and \$6.99 for each additional digital set-top box. Providing customers access to this equipment in advance of our digital upgrade will increase the time they have to get the necessary equipment to continue viewing their favorite channels and to enjoy these new features.

Customers can obtain the equipment during service calls, visit a Comcast service center, call 1-877-634-4434 or go on-line to Comcast.com/digitalnow to determine the best solution for their homes.

Enclosed please find copies of the notices being provided by Comcast to its customers. These notices provide further detailed information regarding Comcast's digital migration.

As always, if you should have any questions or concerns regarding this matter, or any matter, please feel free to contact Deb Padia at (707) 646-0082.

Sincerely,

A handwritten signature in black ink, appearing to read "Pat Rice". The signature is written in a cursive style with a large initial "P" and "R".

Pat Rice
Compliance Manager