

What's the difference between Comcast's Network Enhancement and the Government-Mandated Digital Broadcast Transition?

	Comcast's Network Enhancement	Government-Mandated Digital Broadcast Transition
What is it?	Comcast will be transmitting channels 35-82 exclusively in digital format. Channels 2-34 are not impacted.	Broadcast channels received by an antenna will be converted to digital-only format. This transition is mandated by the federal government.
When?	In the coming months	February 17, 2009 (national)
Why is this happening?	This change will allow Comcast to offer digital benefits to all Standard Cable customers, as well as other exciting new services in the future.	The federal government plans to use the spectrum space for new wireless services and emergency first responders.
What channels are being affected?	Cable channels 35-82 , including ESPN, CNN, MTV, TLC, etc.	Broadcast channels received over the air via an antenna, such as ABC, NBC, CBS, Fox, PBS and Univision
Who is affected and what equipment will I need?	Comcast customers with TVs connected to cable will need to add digital cable boxes or digital adapters to those TVs.	As a Comcast customer you will not be affected by this change unless you have a television that is not connected to cable.
What's the difference in equipment?	A digital adapter delivers channels 2-82 . A digital cable box will give you access to these channels as well as On Demand, 48 channels of music, the on-screen guide, parental controls and other features. Both include remote controls.	For Comcast customers, no extra equipment is needed as long as TVs are connected to an active cable outlet.
What is the cost?	You are entitled to one digital cable box and up to two digital adapters at no additional charge. Additional cable boxes are \$6.99/mo. Additional adapters are \$1.99/mo. each.	Since you already have Comcast cable, you just need to make sure that ALL of your televisions are connected. If you don't have a cable outlet near your television, we can install one for \$20.99.
I don't want to lose channels! What do I need to do?	Call 1-877-634-4434 , or visit www.comcast.com/digitalnow so we can assess your digital needs.	All TVs connected to Comcast cable service will require no action.

Channel ranges listed may vary by area. Refer to channel lineup for your area. Restrictions apply. Service not available in all areas. Pricing subject to change. Equipment, taxes and fees extra. Digital converter and remote required to receive On Demand services. Call for details. ©2009 Comcast. All rights reserved.

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