



Comcast
12647 Alcosta Blvd.
Suite 200, POB 5147
San Ramon, CA 94583
Phone: 925-973-7000
www.comcast.com

Mr. Martin Nichols
Executive Officer
Marin Telecommunications Agency
27 Commercial Blvd. Suite C
Novato, CA 94949-6188

July 14, 2005

Dear Martin,

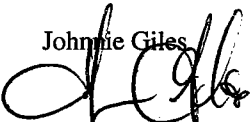
I am writing to clarify my statements last night and to also provide the MTA with answers to several questions raised at last night's MTA meeting

First and foremost, I mistakenly indicated that Comcast would potentially provide the Digital FM service on an a la carte basis at the cost of a digital converter. This is incorrect. Comcast, as indicated in our letter to the MTA dated June 20th 2005, will provide this service to customers at the cost of basic service and a digital converter.

Secondly, below are responses to questions raised last night:

1. Can Comcast provide 3 to 5 FM choices to the discretion of the LFA? Comcast will provide a uniform package of digital FM programming throughout the Bay Area. It is not feasible to provide local government control of digital FM content. This would create unacceptable complications from both a marketing and an engineering perspective. The digital audio package of 30 FM channels and approximately 35 Music Choice channels will include a wide array of programming that will have broad appeal. A possible solution for the MTA in its desire to program local radio would be for the public, educational and/or government access entity to allow a local FM provider use of the audio portion of any potential access channels provided through the negotiation of our franchise renewal.
2. Can the MTA review the customer survey and will it be statistically valid? The survey questionnaire results will remain confidential but we would be willing to review summary results in person with you at our offices. The survey will be statistically valid.
3. Can we include the email address for FM requests on our bills? Billing messages normally require a 60 day lead time for inclusion in all cycles for any given monthly billing period. We have committed to a launch date of September 30th at the latest which may not allow time to get the notices to all customers. In addition, billing messaging space is managed at a local level and in some cases there is not enough space in the next two cycles to include additional information on a customer's bill. Because of these restrictions, we respectfully decline to undertake this request. We will post the email address on the local origination channel that serves Marin County.

As always should you have any questions please do not hesitate to call me directly at 925.973.7235.

Johnnie Giles

Vice President
Government Affairs

Cc Lee Ann Peling
Andrew C. Johnson